



**haringey strategic partnership**

## **Developing the HSP's Community Engagement Framework**

**Integrated Housing Board –  
23 March 2009**

# Why a Community Engagement Framework?

- Reaffirm HSP's commitment to community engagement
- Promote shared partnership understanding of principles of community engagement
- Identify and prioritise areas for development

# National & Local Drivers

- **CLG definition of Community engagement:**  
‘the process whereby public bodies reach out to communities to create empowerment opportunities’
- **National Drivers:** LGPIH Act & others
- **Local Drivers:**
  - Local Area Agreement targets
  - Comprehensive Area Assessment: How well do local priorities express community needs and aspirations?

# Benefits of Community Engagement

- **Empowering people to shape their community**
- **Responsive services tailored to meet people's needs**
- **Better informed citizens**
- Better monitoring and measuring of performance
- Encouraging democratic involvement
- **Building responsible citizenship**
- Improving relations between partner agencies and the public
- Building capacity
- Meeting our statutory obligations

# What do we mean by 'engagement?'

- **Informing** e.g. websites, newsletters
- **Finding out** e.g. NHS Survey
- **Consulting** e.g. Statutory consultations, Local Area Assemblies
- **Involving** e.g. Safer Neighbourhood Ward panels
- **Collaborating** e.g. Community Link Forum
- **Empowering** e.g. LD services run by service users

# How are we developing the CEF?

- HSP's Performance Management Group leads CEF development
- A multi-agency sub-group of the PMG is meeting regularly
- 3 phases of community consultation scheduled
- Framework to be agreed at April HSP meeting
- Action Plan to be developed during 2009-10

# Engagement Principles

- Findings from consultation phase 1 have informed the draft Framework:
- Community groups told us: to evidence that their views had been acted on. A principle of the draft CEF is to **Communicate the results of engagement activity**
- Community groups told us: to target people from ethnic minorities; to hold engagement activities in environments where people feel comfortable. A principle of the draft CEF is to **Be inclusive and aim to engage with all communities where appropriate**
- Community groups told us to engage on specific issues. A principle of the draft CEF is to **Engage when it will make a difference**

# Next Steps

- **Encourage community groups and contacts to complete online consultation**
- **Consider consultation questions as group now**

**OR**

- **give responses by deadline of 21 April**
- **[www.haringey.gov.uk/framework](http://www.haringey.gov.uk/framework)**



# Further information

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